

## **From Digital Divides to Digital Dividends: Embracing Basic Services in Zimbabwe's Digitalisation Agenda**

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### **Abstract**

This chapter approached the national digital policy as a target for bridging the digital divide to gain digital dividends that will help in socio-economic development. The chapter argues that digital dividends are key to developing countries as they have helped break the digital divide that has been there for so long. Nevertheless, the findings reveal that some marginalized communities exist in developing countries like Zimbabwe, especially semi-urban and rural communities. Zimbabwe is yet to strengthen the pillars of digital transformation. The chapter recommends that the government and regulators consider taking the outside-in strategy to narrow the digital divide in the country.